ST. JOSEPH'S COLLEGE (AUTONOMOUS), BANGALORE-27 MID SEMESTER EXAMINATION: AUGUST 2019 B.COM - III SEMESTER

BC3318: PRINCIPLES OF MARKETING

Time- 1 hour

Max Marks-30

Section A

I. Answer the following.

5x2=10

- 1. Define Marketing
- 2. State the elements of marketing mix.
- 3. What do you understand by the term consumer behaviour?
- 4. Write any four components of marketing environment.
- 5. What is product line and product depth?
- 6. State any four factors which satisfy consumers.
- 7. What do you mean by customer value?

Section B

II. Answer any ONE of the following:

2x5=10

- 8. Differentiate between Marketing and Selling.
- 9. Explain the factors influencing consumer behaviour.
- 10. Explain the Product life cycle stages with a diagram.

Section C

III. Answer the following (Compulsory Question)

1x10=10

11. Explain New product development stage with suitable example.