

Register Number:

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ST. JOSEPH'S COLLEGE (AUTONOMOUS), BANGALORE – 560027 M. A. ADVERTISING AND PUBLIC RELATIONS – I SEMESTER SEMESTER EXAMINATION, JANUARY – 2021 APR 7420 – MARKET RESEARCH

Time: 1 1/2 hrs Max Marks: 35

This paper contains ONE printed page and THREE parts

(Write the answers clearly, precisely, and to the point. Answers submitted in point form will not be marked.)

- I. State whether the following statements are true / false in your answer scripts $(1 \times 10 = 10)$
 - 1. Telephonic interviews succeed more in the lower SEC
 - 2. A person with a higher SEC will always have a more lavish lifestyle than a person with a lower SEC
 - 3. A sample size of 130 is roughly 4 times as effective as sample size 30
 - 4. 30 is an important number when it comes to sample size determination because when we have greater than or equal to 30, we can increase accuracy and confidence together for the study
 - 5. For customer research we should use a seven point scale and for employee research we should use a five point scale
 - 6. Putting up a survey on Facebook page is a cost-effective method of getting a representative sample
 - 7. Close ended questions require more skills than open ended questions
 - 8. Blind testing can be done only in a central location test
 - 9. Projective techniques work well in online surveys
 - 10. The Kisch chart is meant to eliminate the interviewer bias in selecting the actual respondent within a household
 - 11. B2B research normally involve smaller sample sizes than B2C research

II. Answer ANY TWO of the following in about 250 words each

 $(6 \times 2 = 12)$

- 12. What is the different between sequential monadic and monadic product testing?
- 13. What is the full form of FET? What is it used for? Is it quantitative or qualitative research? Justify your answer (of quali or quanti).
- 14. What is the one key measure in readership research? Can you explain how it is calculated?

III. Answer ANY ONE of the following in about 350 words

 $(13 \times 1 = 13)$

- 15. Please list the different forms of sampling and describe each briefly. Clearly indicate which methods are used in quantitative studies and which in qualitative studies
- 16. Please explain the conceptual basis used in brand health studies and briefly explain the different measures used