



Register Number:

Date: 13-01-2021

**ST. JOSEPH'S COLLEGE (AUTONOMOUS), BENGALURU-27**  
**END SEMESTER EXAMINATION-JANUARY 2021**  
**B.A. INDUSTRIAL RELATIONS SEMESTER ONE**  
**IR 118-ORGANISATIONAL BEHAVIOUR**

Time: 2 ½ hours

Maximum marks: 70

This question paper has ONE printed page and three parts.

**SECTION-A**

Answer any TEN of the following: (10x2=20 marks)

1. Define Industrial Relations.
2. What is Organizational Behaviour?
3. Define Motivation.
4. Define Personality.
5. What is the meaning of Attitude?
6. Which industrialised country was first affected by COVID 19 Pandemic?
7. Define Perception.
8. What is the meaning of leadership?
9. Name the first and last stage of Perception.
10. Name any two sectors/Industry which suffered the most due to recent lockdown.
11. Name any two internal factors affecting selection of stimuli.
12. Name any two types of groups.

**SECTION-B**

Answer any FOUR of the following: (4x5=20 marks)

13. Explain the process of checking in perception.
14. What are the various difficulties faced by Indian Workers due to COVID 19 Pandemic?
15. What are the features of groups?
16. Why is the study of Attitude important in Organisational Behaviour?
17. Critically evaluate Organisational Behaviour.
18. Give details of The Managerial Grid Theory of Leadership.

**SECTION-C**

Answer any TWO of the following: (2x15=30 marks)

19. Write an essay on Autocratic, Democratic and Free-Reign styles of leadership.
20. Explain Mc Gregor's Theory X and theory Y.
21. Write an essay on the Second Stage in Perception.