



Register Number:

Date: 27 /11 /2020

ST. JOSEPH'S COLLEGE (AUTONOMOUS), BANGALORE-27
B.COM - V SEMESTER
SEMESTER EXAMINATION: NOVEMBER 2020
BPS 5518- CAMPUS TO CORPORATE

THIS PAPER HAS 3 PRINTED PAGES AND FOUR PARTS

Time- 2 1/2 hrs

Max Marks-70

SECTION A

I. Answer any FIVE of the following questions. Each question carries two marks. (5x2 marks = 10)

1. List any four benefits of BPS industry?
2. What is meant by logical reasoning?
3. List any four skills required to get into corporate.
4. What is meant by outsourcing?
5. Mention any two benefits of effective time management?
6. List the parts of a speech.

Section B

II. Answer any THREE of the following questions. Each question carries FIVE marks. (3x5marks = 15)

7. Explain the common mistakes made during a presentation.
8. Explain the 6H model in the corporate world.
9. What is meant by change management? Explain the 7 R's of change management.
10. Write an email to the HR manager of EY requesting to provide internship in their company with the reason and field of your interest.

Section C

I. Answer any TWO question. Each question carries fifteen marks. (2 x15 marks =30)

11. Write a letter to the Letter to the editor of a newspaper drawing the public's attention towards social or common issues.
12. What is clothing etiquette? Explain the dress code to be followed for both men and women at workplace.
13. Explain in details the domains which BPS industry caters to.

Section D

III. Answer the following compulsory question. The question carries fifteen marks. (15 marks x 1 question = 15)

17 a) Fill in each of the numbered blanks with correct form of the word given in brackets. Do not copy the passage, but write in correct serial order the word or phrase appropriate to the blank space. (5M)

The sun (1)_____ (disappear) behind the clouds and the sky turned grey. The wind (2)____(pick) up and a few drops of rain fell on the old tin roof. Jose (3)_____(run) inside and (4)_____(close) the door and all the windows. Using what little light that (5)_____(come) in through the cracks in the door and the windows, he (6)_____(fumble) around until he found the lamp and (7)_____(place) it on the table. With (8)_____(shake) hands, he (9)_____(light) a match and held it against the wick. It took a moment to light up, but finally (10)_____(catch) on.

b) Re-write the following sentences according to the instructions given after each. Make other changes that may be necessary, but do not change the meaning of each sentence. (5M)

(i) The old woman said to Arun, "Can you help me to cross the street?"
(Begin: The old woman asked Arun)

(ii) As soon as the sun rose over the hills, the fog disappeared.
(Begin : No sooner)

(iii) It rained so heavily that they could not go for the picnic.
(Rewrite : Using 'too to')

(iv) If your friends get here before 7 o'clock we can take them out for dinner.
(Rewrite : Using 'unless')

(v) The school captain was elected by the students of classes XI and XII.
(Begin : The students)

(vi) Greenland is the largest island in the world.
(Rewrite : Using 'larger')

(vii) How cruel Shylock was to demand his pound of flesh!
(Begin: It was cruel)

(viii) Arun was asked by his mother to explain the missing buttons on his shirt.
(Re-write using: 'explanation')

(ix). His arrogance was the cause of his losing the election.
(Rewrite the sentence using "arrogant")

(x). If you are not a member you cannot borrow books.
(Begin : Only.....)

c) Read the following passage carefully and answer the questions that follow:

Books are of different kinds. Each kind has its own peculiar pleasure. Reading creative literature provides not only diversion, but also a deep insight into life and human character. Literature acquaints us with a large number of things and situations of which we have no direct experience. The experience gained through books widens our outlook, broadens our sympathies and enlarge our mental horizon. Thus it makes us better human being. Good novels, plays and poems do another service to us. They enable us to face life cheerfully and courageously. They teach us glad acceptance of life. Even popular fiction gives us at least a temporary escape from the problems of life.

Reading of serious books like those on philosophy, psychology, sociology etc. has joys of its own. They increase our knowledge, sharpen out intellect and enable us to think for ourselves. Books on history take us into the past and prove useful in many ways. One learns not only from the achievements but also from the failures of the great men and rulers of bygone ages.

Reading is, thus, helpful to man in many ways. This fact should not, however, blind us to the disadvantages of reading, too much reading in particular. A man who reads too much is somehow cut off from real life. He loses the pleasures of life in pursuing the pleasures of reading. It is important to remember that books cannot be substitutes for life. Let us, therefore, use them as aids to a good and pleasant life

1. Give the meaning of the following words as used in the passage: (1M)

- i. Peculiar
- ii. Acquaints

2. Are there disadvantages of reading books? Mention any four. (2M)

3. List the advantages of reading history books. (2M)